



BODTrak™

INSTRUMENT MANUAL



CERTIFICATION

Hach Company certifies this instrument was tested thoroughly, inspected and found to meet its published specifications when it was shipped from the factory.

The Model BODTrak has been tested and is certified as indicated to the following instrumentation standards:

FCC Part 15, Sub-Part B, Class A Limits: Supporting test records by Intellistor, certified compliance by Hach Company

Canadian Interference-Causing Equipment Regulation, ICES-003, Class A: Supporting test records by Intellistor, certified compliance by Hach Company

EN 55011/CISPR 11(EMI) “B” Limits per 89/336/EEC EMC: Supporting test records by Intellistor, certified compliance by Hach Company

EN 50082-1 (Immunity) per 89/336/EEC EMC: Supporting test records by Hach Company, certified compliance by Hach Company. Standards include:

IEC 801-2 and EN 61000-4-2 (ESD)

IEC 801-3 and EN V50140 (RF & EM Field)

IEC 801-4 and EN 61000-4-4 (Fast Transient)

EN 61000-4-5 (Surge)

RADIO FREQUENCY INTERFERENCE

“This digital apparatus does not exceed the Class A Limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.”

“Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la class A prescrites dans le Règlement sur le brouillage radioélectrique édicté par le ministère des Communications du Canada.”

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense. Shielded cables must be used with this unit to ensure compliance with the Class A FCC limits. Because this instrument operates on and generates radio frequency energy, interference to radio and television reception may occur. If such interference does occur, the operator should take the necessary steps to correct the interference. The following techniques of reducing the interference problems are easily applied.

- Disconnect power from the BODTrak instrument to verify the instrument is the source of the interference.
- If the BODTrak is plugged into the same outlet as the device with which it is interfering, try another outlet.
- Move the BODTrak away from the device receiving the interference.
- Reposition the receiving antenna for the device receiving the interference.
- Try combinations of the above.

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SPECIFICATIONS

Range: Selectable, 0-35, 0-70, 0-350, and 0-700 mg/L

Dimensions: 33 x 30.5 x 12.7 cm (13 x 12 x 5 inches)

External Power Supply: Input–115/230 VAC, 50/60 Hz
Output–20.5 VRMS
UL, CSA, and TUV approved

Capacity: Six 473-mL bottles

Shipping weight: 9 pounds

Operating temperature: 20 °C (68 °F)

Storage temperature: Below 40 °C (104 °F)

SAFETY

Before attempting to unpack, set up, or operate this instrument, please read this entire manual. Pay particular attention to all warnings, cautions and notes. Failure to do so could result in serious injury to the operator or damage to the equipment.

Use of Hazard Information

If multiple hazards exist, the signal word corresponding to the greatest hazard shall be used.

DANGER

Indicates an imminently hazardous situation which, if not avoided will result in death or serious injury.

WARNING

Indicates a potentially hazardous situation that could result in death or serious injury or serious damage to equipment.

CAUTION

Indicates a potentially hazardous situation that may result in minor or moderate injury.

NOTE

Information that requires special emphasis.

SHALL

This word is understood to be mandatory.

SHOULD

This word is understood to be advisory.



OPERATION

WARNING

Handling chemical samples, standards, and reagents can be dangerous. Review the necessary Material Safety Data Sheets and become familiar with all safety procedures before handling any chemicals.

ADVERTÊNCIA

A manipulação de amostras, padrões e reagentes químicos pode ser perigosa. Reveja as necessárias Fichas Técnicas de Segurança do Material e familiarize-se com os procedimentos de segurança antes de manipular quaisquer substâncias químicas.

ADVERTENCIA

La manipulación de muestras químicas, patrones y reactivos puede ser peligrosa. Antes de manipular cualquier productor químico, conviene leer las Fichas Técnicas de Seguridad y familiarizarse con los procedimientos de seguridad.

ATTENTION

La manipulation des échantillons chimiques, étalons et réactifs peut être dangereuse. Lire les fiches de données de sécurité des produits nécessaires et se familiariser avec toutes les procédures de sécurité avant de manipuler tout produit chimique.

WARNUNG

Da das Arbeiten mit chemikalischen Proben, Standards, Reagenzien und Abfällen mit Gefahren verbunden ist, empfiehlt die Hach Company dem Benutzer dieser Produkte dringend, sich vor der Arbeit mit sicheren Verfahrensweisen und dem richtigen Gebrauch der Chemikalien oder Biogefahrgut vertraut zu machen und alle entsprechenden Material Sicherheitsdatenblätter aufmerksam zu lesen.

SECTION 1 INTRODUCTION

1.1 Before Operating the BODTrak Instrument

Read this entire manual before attempting to unpack, set up, or operate the BODTrak instrument. Read all labels and tags attached to the instrument, and pay particular attention to information requiring special emphasis labeled **NOTE** and **WARNING**.

Hach Company certifies that this instrument was thoroughly tested and inspected and found to meet its published specifications when it was shipped from the factory.

1.2 Unpacking the BODTrak Instrument

When removing the BODTrak instrument and accessories from the shipping containers, inspect each item for damage that may have occurred during shipment. The BODTrak shipping container includes the following items:

- The BODTrak instrument
- Six Seal Cups

The BODTrak accessory shipping container includes the following items:

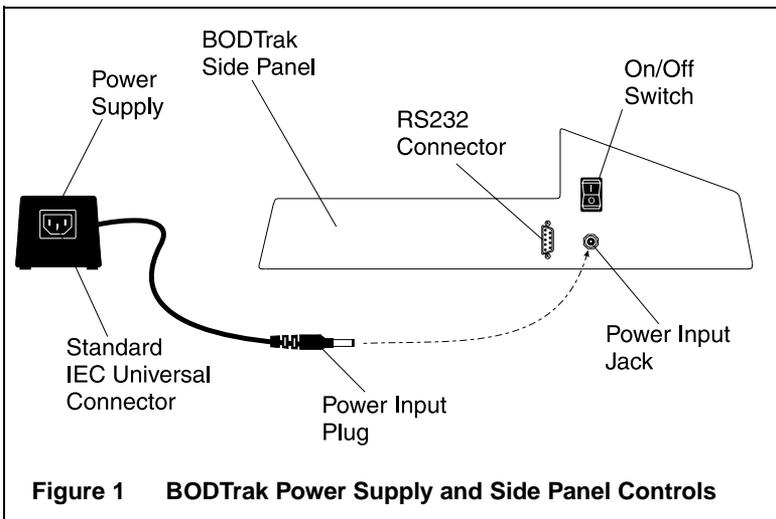
- Six amber sample bottles
- Six magnetic stir bars
- Polyethylene funnel
- Power supply – switchable between 115V or 230V
- Stopcock grease
- One package Nutrient Buffer Solution Pillows
- One package Lithium Hydroxide Powder Pillows
- Power cords, 115 and 230 V

If any items are missing or damaged, please contact the Hach

Customer Service Department in Loveland, Colorado. Do not return the instrument without prior authorization. In the United States, call 1-800-227-4224. Outside the United States, contact your nearest Hach dealer.

1.3 Applying Power

A UL/CSA approved 115 Vac power cord with a NEMA 5-15P style plug and a 230 Vac Harmonized power cord with a Continental European plug are supplied with the BODTrak Instrument. The plug supplies AC power to the Power Supply IEC Universal Connector (see *Figure 1*). The Power Supply switch, located on the bottom of the Power Supply, is set at 115V when shipped. If 230 power is required, move the switch to the 230V position.



1.4 The BOD Test

Biochemical Oxygen Demand (BOD) is a test conducted at 20 °C (68 °F) within a controlled environment. The test duration can be five days, seven days, or up to 90 days, depending upon the analysis or protocol. The test measures the amount of oxygen consumed by bacteria oxidizing organic matter in a water sample. The test is used to measure waste loadings at wastewater treatment plants and to evaluate the efficiency of wastewater treatment.

BOD test results help determine general oxygen uptake patterns. This allows operators to estimate plant operating efficiency and determine proper treatment procedures.

The BODTrak method is an easy and direct method of measuring BOD. It makes complex chemical analysis unnecessary because the BODTrak instrument takes a physical measurement of the oxygen consumed by a test sample.

Advantages to using the BODTrak method over the dilution method are listed below:

- Minimal sample preparation time.
- Reduced total testing time (titrations and dilutions are unnecessary).
- The BODTrak test is easy to monitor.
- The sample is stirred constantly and maintained under natural conditions. The BODTrak has an initial head space containing 21% oxygen above the water sample. Continuous stirring replenishes dissolved oxygen to the sample. This makes the BODTrak results similar to occurrences found in a natural environment. The dilution method supplies no additional oxygen to the sample; this causes a higher percentage of oxygen depletion, sometimes as much as 89 percent.
- The BOD rate can be observed daily without disturbing the sample. Pressure changes within the closed BODTrak system are displayed graphically in milligrams per liter (mg/L) on an LCD. The system supplies 480 evenly spaced data points over the selected period (5.25, 7, or 10.5 days).

NOTE: You can either manually stop the test at 5.0 or 10.0 days, or scroll back (using the arrow keys) to 5.0 or 10.0 days on the display to see the final BOD value. If downloading, you can also disregard the last data points to collect exactly 5.0 or 10.0 days (i.e., disregard the last 23 points when doing the 5.25 day test).

- The BODTrak method continuously removes carbon dioxide (CO₂) from the system so that the pressure difference observed is proportional to the amount of oxygen used.
- Bubbles formed by degassing can cause errors when samples are warmed to the experimental temperature. The BODTrak compensates for this occurrence by starting the test after the equilibrium temperature has been reached.

SECTION 2 INSTRUMENT OPERATION

2.1 Principles of Operation

2.1.1 Oxygen Transfer to Sample

A measured water sample is placed in each of the six amber sample bottles. The bottles are placed on the instrument and connected by caps and tubing to the instrument's pressure sensors.

Bacteria in the sample uses oxygen (O_2) to oxidize organic matter within the sample bottles. The air in the bottle above the sample contains 21% oxygen and replenishes the oxygen used by the bacteria. During the test period, stir bars continually rotate within each bottle. Stirring helps transfer oxygen from the air to the sample and helps simulate natural conditions.

2.1.2 Pressure Sensor Function

The BODTrak is sealed to prevent external atmospheric pressure changes from affecting the BOD reading. Pressure sensors monitor air pressure within the sample bottles, and when the air pressure drops, the pressure change is converted to mg/L BOD.

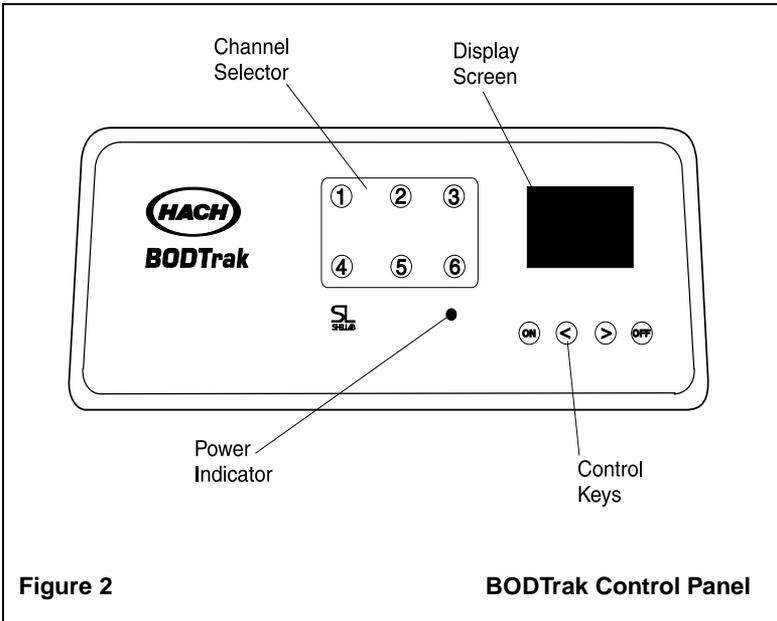
2.1.3 Removing Carbon Dioxide

Carbon dioxide (CO_2) is produced when microorganisms oxidize organic matter within the sample. The CO_2 must be removed from the system so the measured pressure difference is proportional only to the amount of O_2 used. Lithium hydroxide crystals, placed in the seal cup of each sample bottle before testing, remove the carbon dioxide.

Do not substitute any other compound for lithium hydroxide. Other materials could absorb moisture, or less CO_2 , throughout the test.

2.2 Key Functions

The BODTrak control panel (see *Figure 2*) includes the channel selector, located centrally on the panel; the display screen, to the right of the channel selector; and the control keys, located below the display screen.



Channel Selection Keys

Data for any of the six bottles can be displayed by pressing the corresponding channel selector key. The channel keys are numbered one through six and are located in the center of the instrument control panel.

Scrolling Keys

The display shows a graph of BOD values on the vertical axis and time in days on the horizontal axis. During operation the display shows the test start date, the run status, and the channel number.

Pressing the < (left) and > (right) scrolling keys (the centrally located control keys) scrolls through the stored data for the selected channel. The cursor moves along the BOD curve to show the approximate coordinates of the current data point. The

elapsed time and BOD value of the data point are shown in the lower right of the display.

The cursor is automatically placed at the most recently collected data point whenever a channel is displayed.

The ON Key

To start a test, follow the procedure in section *3.1 BODTrak Test Procedure* and proceed as follows:

1. Connect the tube cap for the measurement channel to the bottle being tested, and firmly tighten the cap.
2. Simultaneously press and hold the < (left) and the > (right) scroll keys. The time menu will appear. Press **CHANNEL 6** to activate the test length parameter.
3. Use the scroll keys to choose a 5-, 7-, or 10-day test. The test length is shown at the bottom of the screen.
4. Press the **OFF** key to save the selection and exit the menu.
5. Hold down the **ON** key. A menu for selecting a BOD scale is displayed.
6. Press the < (left) or > (right) key to select the desired scale. This also initializes the current channel, clears any previously stored BOD data, and records the current time as the start time. For details regarding scale selection, see section *3.1 BODTrak Test Procedure*.

NOTE: *To leave the menu screen without starting a test, press the **OFF** key.*

7. Press and hold the **ON** key to start a test. An empty graph for the selected channel is displayed. The status annunciator in the lower right of the display will show DLY for the first hour of the test, during which no data are taken. This allows the instrument, bottles, and sample to equilibrate to the incubation temperature. After the first hour the annunciator shows RUN, indicating that the channel is actively collecting data.

The OFF Key

The BOD test automatically ends after the selected test duration (5.25, 7, or 10.50 days), if not ended manually before then. The status annunciator in the lower right of the display will change from RUN to END, indicating test completion. To end a test manually, proceed as follows:

1. Press the key for the channel to be stopped.
2. Make sure the channel number in the lower right of the display matches the number of the channel to be stopped.
3. Press and hold the **OFF** key for several seconds until the status annunciator shows END. The current BOD data become the final test value, and data recording for the channel stops. The BOD curve is retained and can be accessed until another test is started on the channel. If the test length is changed, all channels are cleared (CLR) and data are erased.

Once ended, a test can not be re-started on the sample. A fresh sample must be used and the channel options must be re-selected.

2.3 Setting the Clock

All channels must display END before the clock can be set. To adjust the time, date, or test length, press and hold both the < and > keys simultaneously until the time setting menu is displayed.

Select the clock parameter to be adjusted by pressing the corresponding channel key as shown in *Table 1*.

Table 1: Setting the Clock

| Channel | Clock Parameter |
|---------|--------------------------------|
| 1 | Month (1-12) |
| 2 | Date (1-31) |
| 3 | Year (0-99) |
| 4 | Hour (0-24) |
| 5 | Minute (0-59) |
| 6 | Test Length (5, 7, or 10 days) |

Use the < (left) and > (right) keys to adjust the selected parameter to the desired value.

Repeat the procedure for each parameter to be adjusted. When all time adjustments are complete, press the **OFF** key to return to the normal operation mode.

2.4 RS232 Interface

Computer commands sent over the RS232 interface simulate pressing the front panel keys. Request stored data with commands from *Table 4* on page 14. The instrument then sends the requested information to the computer. For commands to send data to the Epson LQ-570+ printer see section 2.4.3 *Downloading and Printing Test Results*.

2.4.1 Hardware Configuration

All RS232 connections are made through the Serial I/O port located on the left side of the instrument panel (see *Figure 1* on page 4). Connect the 9-pin D connector of a computer interface cable to the Serial I/O port on the instrument. Connect the opposite end of this straight through cable to the computer Serial I/O port (Com 1 or Com 2).

A command line may need to be added to the AUTOEXEC.BAT file of your communication software to set up the connection. If so, add the following command:

```
MODE COMn, 9600,N,8,1
```

Where *n* is the port number 1 or 2.

The BODTrak instrument is wired as Data Communication Equipment (DCE) and operates at 9600 baud with 8 data bits, no parity, and one stop bit. The pinouts of the necessary cables are shown in *Table 3* and *Table 3*. The receiving device (computer or printer) must be able to continuously receive at 9600 baud or characters may be lost during long transmissions.

NOTE: Use of the specified cable or an equivalent shielded cable is mandatory for meeting Radio Frequency Emissions requirements.

Pins 1, 6, and 8 are internally connected to pin 4, so all control outputs are active whenever the host asserts its DTR output.

Table 2: Wiring Cable from BODTrak to Computer

| BODTrak 9-pin Connector, Socket | | Computer 9-pin Connector, Socket | |
|---------------------------------|-------------|----------------------------------|-------------|
| Pin | Signal Name | Pin | Signal Name |
| 1 | DCD | 1 | DCD |
| 2 | TXD | 2 | RXD |
| 3 | RXD | 3 | TXD |
| 4 | DSR | 4 | DTR |
| 5 | GND | 5 | GND |
| 6 | DTR | 6 | DSR |
| 7 | Not Used | 7 | RTS |
| 8 | RTS | 8 | CTS |
| 9 | Not Used | 9 | RI |

Table 3: Wiring Cable from BODTrak to Serial Printer*

| BODTrak 9-pin Connector, Socket | | Printer 25-pin Connector, Plug | |
|---------------------------------|-------------|--------------------------------|-------------|
| Pin | Signal Name | Pin | Signal Name |
| 2 | TXD | 3 | RXD |
| 3 | RXD | 2 | TXD |
| 5 | GND | 7 | GND |

* Epson LQ-570+ (Cat. No. 48236-00)

2.4.2 Commands

BODTrak operation is controlled by applying computer commands which send instructions to the instrument at any time during a test. The commands consist of a string of two or more

ASCII characters followed by a carriage return. Each command (such as selecting a channel) performs a single action as soon as the instrument receives it. The instrument then sends a carriage return and line feed to indicate completion.

Query commands, such as Sx, GC, and GA respond with additional characters before the final carriage return and line feed.

General Conventions:

- Commands preceded by “S” set conditions and are often followed by a single numeric parameter.
- Commands preceded by “G” are query conditions.
- Spaces within commands are ignored.
- All commands end with a carriage return.
- Commands are case sensitive, except for the S or G that precede them.
- The instrument sends a carriage return, then line feed to indicate it is ready for a new command.

Command Summary

Table 4 summarizes the RS232 commands. Notations x , xx^* , or xxx denote the maximum number of places for a numeric parameter.

Table 4: Command Summary

| Command | Function |
|---------|---|
| GT | Initializes all date/time registers to their current values and returns the current values. Execute this command before changing any date or time values. |
| SYxx | Sets the current year to the 1 or 2 digit value xx . |
| SMxx | Sets the current month to the 1 or 2 digit value xx . |
| SDxx | Sets the current date to the 1 or 2 digit value xx . |
| Shxx | Sets the current hour to the 1 or 2 digit value xx . |
| Smxx | Sets the current minute to the 1 or 2 digit value xx . |
| SLxx | Resets all channels to CLR state by changing the test length. Functions only when all channels are in the END state. SL10 and SL7 result in a 10- or a 7-day test length respectively. Any other number results in a 5-day test period. |
| GL | Returns test length. |
| ST | Stores the current time register values. Send this command to store the time registers after they have been set to their desired values. |
| Sx | Makes channel x current. The data for channel x is displayed. |

* The notation xx indicates that a single digit value may be entered as x or $0x$ (i.e., 7 or 07).

Table 4: Command Summary (cont.)

| Command | Function |
|---------|---|
| S#xxx | Sets dilution concentration. Functions only when the display shows the ON screen. For example, sending the S#700, S#350, or S#70 parameter sets a 0-700, 0-350, or 0-70 mg/L test range respectively. Any other number results in a 0-35 mg/L test range. |
| S< | Simulates pressing the OFF key. |
| S> | Simulates pressing the ON key. (The instrument responds very quickly to this command.) |
| GC | Returns the calibration value of the current channel. |
| GA | Starts the transfer of test data for the current sample bottle. The data transmission starts immediately after receiving the carriage return, which ends the command. Once started, the data stream can not be interrupted. |
| S\$ | <p>Sets the analyzer to demo mode, where simulated BOD data are generated over several minutes and filled into each channel as it is activated.</p> <p>To initiate the demo mode, set all channels to END. Once all 6 channels read END, type S\$. Activate each channel as desired. For example, to start a 0-35 mg/L test on channel 1, type: S1; ENTER; S>; ENTER; S#35; ENTER; S>; ENTER. Repeat and modify as necessary for each channel and test range. (Keystrokes are separated by a ; (semi-colon)).</p> <p><i>Note: The test length parameter must be adjusted before entering the demo mode.</i></p> |

2.4.3 Downloading and Printing Test Results

Downloading Test Results

Transfer the test results from the BODTrak to the computer by sending the appropriate set channel command to select the channel to be downloaded. For example, if you want to download the data from channel 1, type S1 followed by a carriage return. Then type GA, followed by a carriage return. If the information does not download, adjust the communication software settings as follows (main headings in bold, subheadings in italics):

Settings:

- *Terminal Emulation* - select “VT-100”
- *Terminal Preferences* - select “line wrap”; “sound”; “80 columns”; “block” and “blink” (cursor); “Fixedsys 15” (font); “None” (translation); “Show scroll bars”; “Use function, arrow, and control keys for Windows”; “399” (buffer lines)

NOTE: Be sure to check “inbound” and “outbound” in Terminal Preferences to establish the PC/BODTrak connection. Then return to “Settings - Terminal Preferences” and uncheck “inbound” and “outbound” after communication is established.

- *Text Transfers* - select “standard flow control”
- *Binary Transfers* - select “XModem/CRC”
- *Communications* - select “9600” (baud rate); “8” (data bits); “None” (parity); “None” (flow control); “Com 1” or “Com 2” (connector); “1” (stop bits)

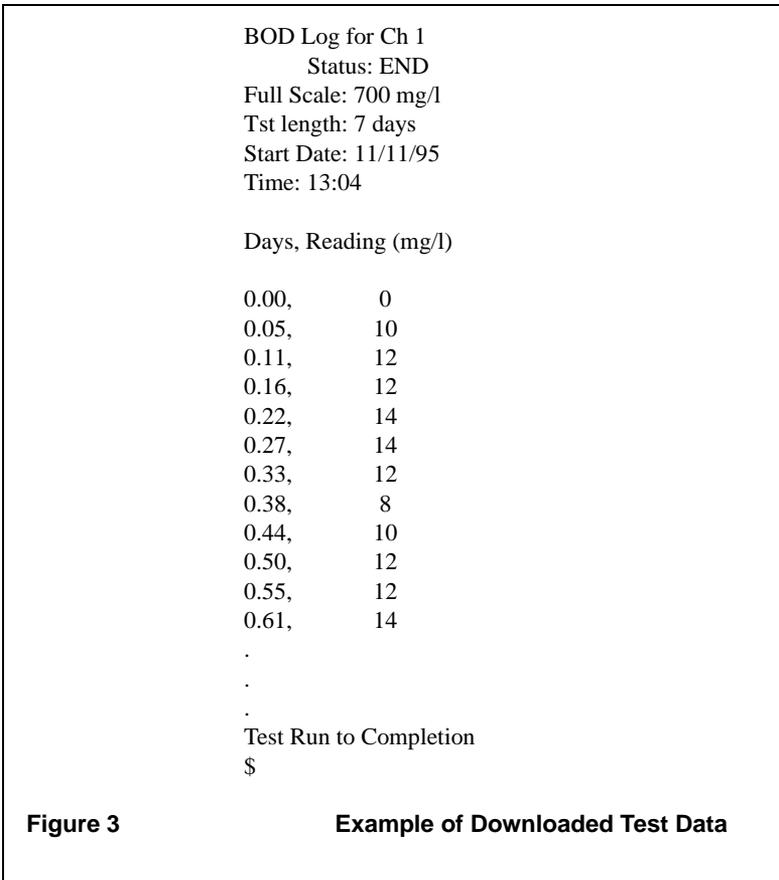
Transfers:

- *Receive Text File* - choose directory and name file

Data Format

When a result array is downloaded, all data from the test and a carriage return are sent without pause. The receiving device must be able to accept this data as an uninterrupted transmission at 9600 baud. No provision is made for stopping the data flow.

Figure 3 shows channel number, start date, start time, and the format of the downloaded data. BOD values in mg/L follow. Only the first data points, of a maximum of 480 evenly spaced points, are shown in this example. Each line ends with a carriage return and a line feed. The end of the data stream is indicated by a message such as “Test Run to Completion” and a dollar symbol (\$).



If small negative BOD values are observed at the beginning of a test, see *SECTION 6 TROUBLESHOOTING*.

Printing Test Results

Transfer the test results from the BODTrak to the Epson LQ-570+ printer by pressing and holding the appropriate channel number for several seconds. The instrument will send a copy of the graphical display as well as a truncated data stream (127 data points). This can be done at any time during a test.

SECTION 3 THE BOD TEST

3.1 BODTrak Test Procedure

WARNING

Follow proper laboratory technique when handling materials, samples, and waste. Wear eye protection and latex gloves to avoid illness or infection.

ADVERTÊNCIA

Siga as técnicas próprias de laboratório quando manusear materiais, amostras, e descartes. Use olhos e luvas de latex para evitar infecção ou doença.

ADVERTENCIA

Siga las prácticas correctas de laboratorio cuando manipule materiales, muestras y desechos. Use gafas de seguridad y guantes de caucho para evitar enfermedad o infección.

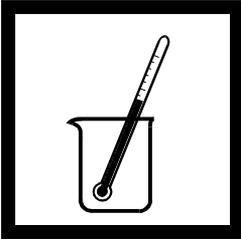
ATTENTION

Suivre attentivement les techniques de laboratoire lors de la manipulation du matériel, des échantillons et des déchets. Toujours porter des lunettes de sécurité et des gants en latex afin d'éviter tout risque d'infection ou de maladie.

WARNUNG

Beim Arbeiten mit Materialien, Proben und Abfallstoffen sind korrekte Labortechniken zu beachten. Zur Vermeidung von Krankheiten oder Infektionen müssen Schutzbrille und Latexhandschuhe getragen werden

BODTrak Test Procedure, continued



1. Heat or cool the sample to within 2 °C of its incubation temperature (typically 20 °C, 68 °F).



2. Using a clean graduated cylinder, pour the correct sample volume into a BODTrak sample bottle (see *Table 5*). See section 4.2 *Sample Dilutions* for more information on BOD range selection.



3. Place a 3.8-cm (1½-inch) magnetic stir bar in each sample bottle.

Table 5: Selection of Sample Volume

| BOD Range (mg/L) | Required Volume (mL) |
|------------------|----------------------|
| 0–35 | 420 |
| 0–70 | 355 |
| 0–350 | 160 |
| 0–700 | 95 |

BODTrak Test Procedure, continued



4. Add the contents of one BOD Nutrient Buffer Pillow to each bottle for optimum bacteria growth.



5. Apply Stopcock Grease to the seal lip of each bottle and to the top of each seal cup.



6. Place a seal cup in the neck of each bottle.

Note: Step 4 is optional. If simulation of original sample characteristics is required, do not add the BOD Nutrient Buffer.

BODTrak Test Procedure, continued

CAUTION

Lithium Hydroxide is strongly alkaline and irritating to the skin and eyes. Practice safe laboratory techniques.

PRECAUÇÃO

O hidróxido de lítio é fortemente alcalino, caústico e irrita a pele e os olhos. Use praticas seguras de laboratorio.

PRECAUCION

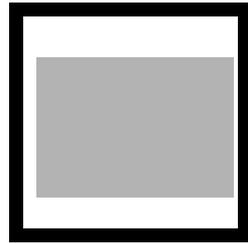
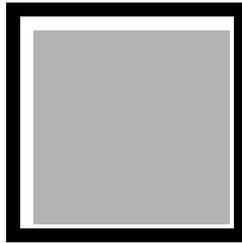
El hidróxido de litio es fuertemente alcalino, cáustico e irrita la piel y los ojos. Favor observar prácticas de laboratorio apropiadas.

PRUDENCE

L'hydrate de lithium est fortement alcalin, caustique, irritant pour la peau et les yeux. Suivre les techniques de laboratoire propres.

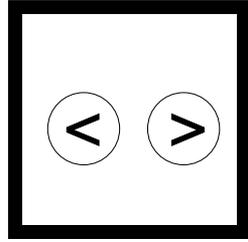
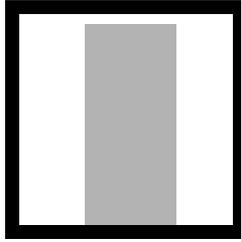
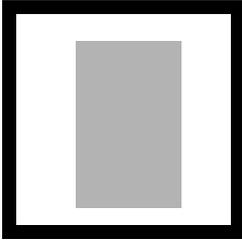
VORSICHT

Lithiumhydrat ist eine starke Lauge, ätzt und irritiert die Haut und die Augen. Bitte sichere und korrekte Labortechniken beachten.



- Using the funnel, add the contents of one Lithium Hydroxide Powder Pillow to each seal cup. Do not allow lithium hydroxide particles to fall into the sample. If this occurs, discard the sample and prepare a fresh one.
- Place the bottles on the chassis of the BODTrak. Connect the appropriate tube to the sample bottle and firmly tighten the cap. Each tube is tagged with the channel number, and the channel number setup will be reflected on the control panel.
- Place the instrument in the incubator.
Note: The American Public Health Association (APHA) recommends a solution incubation temperature of 20 ± 1 °C (68 ± 1 °F) for the BOD test. Adjust your incubator to the appropriate temperature setting for each sample volume. This temperature value varies with incubator circulation.

BODTrak Test Procedure, continued

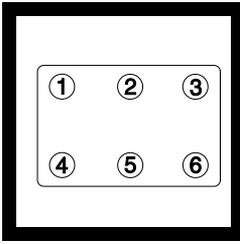


10. Start the instrument (connect the electrical plug and turn the instrument on). See *Figure 1* on page 4.

11. Make sure all stir bars are rotating. If a stir bar slides to the side of the bottle, lift the bottle off the unit and gently replace. Do not start the channel until the stir bar is rotating properly.

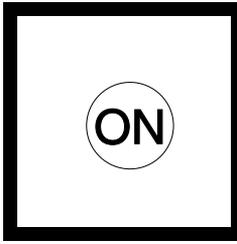
12. To select a test duration, simultaneously press and hold the < (left) and the > (right) arrow keys until the time menu appears. Press the **CHANNEL 6** key to activate the test length parameter. Use the arrow keys to choose a 5-, 7-, or 10-day test (test length is shown on the last line of the screen). Press **OFF** to save selections and exit the menu.

BODTrak Test Procedure, continued

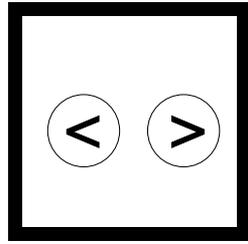


13. To start a test, press the channel number corresponding to the bottle.

Note: Each channel (1–6) must be started individually.



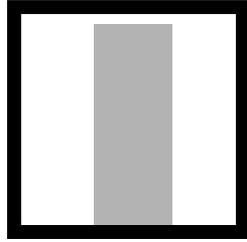
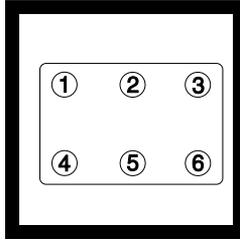
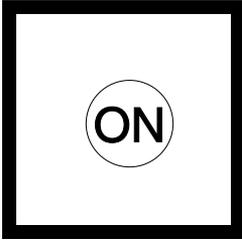
14. Press the **ON** key. A menu for selecting the BOD range will be displayed.



15. For 0–350 mg/L range, press the **>** (right) key. For 0–700 mg/L press the **>** key a second time.

For 0–35 mg/L range, press the **<** (left) key. For 0–70 mg/L press the **<** key a second time.

BODTrak Test Procedure, continued



16. Press and hold the **ON** key to start a test. A graph will be displayed. To cancel a test, press **OFF**.

Note: Repeat steps 13 to 16 for each channel used.

Note: The BODTrak automatically stops each channel after the selected time has passed. A channel can be manually stopped by depressing the **OFF** key for several seconds. The display status will change from **RUN** to **END**.

17. Read the BOD results directly from the BODTrak display by pressing the key corresponding to each sample.

Note: See section 2.4.3 *Downloading and Printing Test Results* for information on transferring data to a computer or printer.

18. Use a brush and hot soapy water to clean all bottles, stir bars, and seal cups. Rinse thoroughly with distilled water.

Note: See section 5.1 *Cleaning the BODTrak Instrument* for more cleaning instructions.

3.2 Interpreting Test Results

If the test proceeds correctly, the display should produce a curve similar to Curve A in *Figure 4*.



If such a curve does not occur, one or more of the following problems may have occurred: bottle leak, time lag, high oxygen demand, or nitrification. These potential problems are discussed in detail in the next four sections.

3.2.1 Bottle Leak

A leak between the bottle cap and seal cup may cause readings similar to those plotted as Curve B in *Figure 4*, or may cause no response from the system. If such a response to BOD changes occurs, check for dirt inside the bottle cap and under the seal cup.

3.2.2 Time Lag

Tests that begin with insufficient bacteria during the incubation period produce data similar to that of Curve H in *Figure 4*. For sample processing when insufficient bacteria are present, seed the sample as described in section *4.3 Sample Seeding*.

Bacteria acclimation also produces conditions that could generate Curve H in *Figure 4*. This sometimes occurs when running standards, even though seed has been added.

3.2.3 High Oxygen Demand

Samples that are over range (for example, a BOD over 350 mg/L when a 160-mL sample is taken) will produce results as shown in Curve K in *Figure 4*. Dilute the sample according to section *4.2 Sample Dilutions*, or use a higher BOD range and a different sample volume as directed in *Table 5*.

When the BOD range of a sample is unknown, use the results from the Chemical Oxygen Demand (COD) test, or the results from a series of BOD tests using the same sample but different volumes, or dilution ratios to select an appropriate BOD range. Generally, effluent normally is in the 0-70 mg/L range while influent is in the 0-700 mg/L range. When the BOD of the sample is greater than 700 mg/L, prepare a sample dilution (see section *4.2 Sample Dilutions*).

3.2.4 Nitrification

The condition shown by Curve A_N in *Figure 4* is an example of nitrification. Biological oxidation of organic nitrogen usually occurs after five days with normal domestic waste because it takes that long for the nitrifying bacteria to develop; however, an abnormally high uptake of oxygen (especially when testing final effluent) is evidence of nitrifying bacteria adding appreciably to the oxygen demand.

Control nitrification problems with Hach Nitrification Inhibitor (Cat. No. 2533-35). Dispense the inhibitor powder into an empty sample bottle and then add the sample. When using the Hach Dispenser cap (Cat No. 459-01), dispense two shots (approximately 0.16 grams) into the empty bottle.

3.3 Accuracy Check

To check test accuracy and proper performance of the BODTrak instrument, test a standard BOD sample and evaluate it for one or more of the chemical, physical, or biological effects described in 3.2 *Interpreting Test Results*.

WARNING

Follow proper laboratory technique when handling materials, samples, and waste. Wear eye protection and latex gloves to avoid illness or infection.

ADVERTÊNCIA

Siga as técnicas próprias de laboratório quando manusear materiais, amostras, e descartes. Use olhos e luvas de latex para evitar infecção ou doença.

ADVERTENCIA

Siga las prácticas correctas de laboratorio cuando manipule materiales, muestras y desechos. Use gafas de seguridad y guantes de caucho para evitar enfermedad o infección.

ATTENTION

Suivre attentivement les techniques de laboratoire lors de la manipulation du matériel, des échantillons et des déchets. Toujours porter des lunettes de sécurité et des gants en latex afin d'éviter tout risque d'infection ou de maladie.

WARNUNG

Beim Arbeiten mit Materialien, Proben und Abfallstoffen sind korrekte Labortechniken zu beachten. Zur Vermeidung von Krankheiten oder Infektionen müssen Schutzbrille und Latexhandschuhe getragen werden

Use a mixture of 150 mg/L each of glucose and glutamic acid as the BOD standard. A prepared BOD standard solution, 3000 mg/L each of glucose and glutamic acid, is available as the Voluette[®] Ampule Standard for the Manometric Method (Cat. No. 14866-10). A 1:20 dilution of this standard (to 150 mg/L) is incorporated in the following procedure. Follow this procedure to analyze the 3000 mg/L prepared standard sample:

1. Shake 3 L of distilled water in a partly filled container for one minute to saturate the water with oxygen.
2. Add the contents of one BOD Nutrient Buffer Pillow (Cat. No. 14861-98) for 3 L, and invert several times to mix.
3. Snap the neck off a Voluette Ampule Standard for BOD (Cat. No. 14866-10) and pipet 7 mL of standard into a sample bottle.
4. Add 133 mL of the nutrient buffer solution, prepared in step 2, and 15 mL seed. A 10% by volume of seed in solution will result (see section 4.3 *Sample Seeding*).
5. Follow the general procedure for the BOD test using the 0-350 mg/L BOD range and a 5-day test period.
6. Also perform a full strength BOD test on the pure seed to determine its BOD while determining the BOD of the standard. Follow the same procedure used to determine the BOD of a sample. See the iconed procedure, section 3.1 *BODTrak Test Procedure* for details.
7. To determine the BOD result, see section 4.3.2 *Determining BOD of Sample*. The corrected BOD of the standard solution should be 198 ± 30.5 mg/L.

SECTION 4 SPECIAL CONSIDERATIONS

4.1 Range and Volume Selection

Because the BODTrak instrument can measure various waste substances, a variety of total oxygen demand test results can be obtained. The instrument provides four direct-reading ranges (0-35, 0-70, 0-350, and 0-700 mg/L). Use *Table 5* on page 20 to select the volume and range corresponding to the expected sample BOD. For example, when using a sample with an expected BOD of 35 mg/L or less, use a 420-mL volume.

For best results, analyze samples immediately after collection. If this is not possible, preserve samples at low temperature (4 °C) for no longer than 24 hours.

4.2 Sample Dilutions

If the sample's BOD is unknown, you can generally assume that effluent is normally in the 0-70 mg/L range while influent is usually in the 0-700 mg/L range.

If a sample does not contain sufficient nutrients for optimum bacteria growth, add the contents of one BOD Nutrient Buffer Pillow to each bottle. Do not add the BOD Nutrient Buffer Pillow if close simulation of original sample characteristics is required.

4.2.1 When Oxygen Demand Exceeds 700 mg/L

When the O₂ demand of a sample exceeds 700 mg/L, dilute the sample with high-quality dilution water. Make the dilution water with distilled water that does not contain organic matter or traces of toxic substances such as chlorine, copper, and mercury.

Demineralizers can release undetected organic matter that will create an objectionable oxygen demand. The most practical way to consistently produce water of low organic content is by distillation from alkaline permanganate. (For example, add 2 g KMnO₄ and 4 g NaOH for every liter of water.)

After distillation, place 3 L of distilled water in a jug and bring the water temperature to 20 °C. Add the contents of one BOD Nutrient Buffer Pillow for 3 L to ensure sufficient nutrient concentration for diluted samples. Cap the jug and shake it vigorously for one minute to saturate the water with oxygen. Do not store the solution.

4.2.2 Preparing Several Identical Samples

Perform a single dilution for all samples when several identical samples are needed. After the dilution, multiply the reading by the dilution factor.

Example:

Prepare a 1:5 dilution by multiplying the original sample volume by 5 and adding dilution water until the new volume is obtained. If the sample volume is 200 mL:

$$5 \times 200 = 1000 \text{ mL}$$

Dilute the 200-mL sample to 1000 mL using the dilution water. Multiply the reading corresponding to the diluted sample by 5.

After sample dilution, refer to *Table 5* on page 20 to select volume and range.

4.3 Sample Seeding

4.3.1 Determining BOD of Seed

Certain types of BOD samples do not contain sufficient bacteria to oxidize the organic matter present in the sample. Many industrial discharges are of this type. Some sewage treatment plant effluents are chlorinated to the extent that they are essentially sterile, making it impossible to perform a direct BOD test. To test such samples, seed each bottle with water known to contain an abundant bacterial population (e.g., Polyseed[®] Inoculum, Cat. No. 24712-00, or domestic sewage).

The BOD of the seed must be known in order to determine the BOD of the sample. To determine the BOD of the seed, follow the same procedure used to determine the BOD of the sample. Run a BOD test on the pure seed and sample at the same time. See section 4.5.3 *Seed Acclimatization* for more information.

4.3.2 Determining BOD of Sample

After determining the BOD of the seed, apply the following formula to determine the sample's BOD.

$$\text{BOD sample} = \frac{(\text{BOD observed}) - (\text{Decimal fraction of seed used} \times \text{BOD seed})}{\text{Decimal fraction of sample used}}$$

Example:

A seeded sample is 10% seed and 90% sample (by volume).

The observed BOD is 60 mg/L, and the pure seed BOD is 150 mg/L.

$$\text{BOD sample} = \frac{(60 \text{ mg/L}) - (0.10 \times 150 \text{ mg/L})}{0.90} = 50 \text{ mg/L}$$

4.3.3 Variations in Initial Bacterial Populations

Microbic counts of domestic sewage fluctuate by the hour, so bacteria counts should be reported within a specified range. Domestic sewage typically contains between 10^4 and 10^6 cells per mL. Variations in initial bacterial populations will have a minimal effect on the BOD test if the bacteria count in the sample exceeds 10^3 cells per mL.

Low seed concentrations are more critical than those that are too high. They delay the start of oxidation and cause low BOD results. Use the trial and error method to determine the optimum concentration of seed for a specific waste material. Adding 10% of Polyseed Solution or raw domestic sewage seed to each BOD sample is usually sufficient for the manometric method.

Try various concentrations of seed and determine the respective BODs of the waste sample as well as of the seed itself. Choose the seed concentration yielding the highest corrected waste sample BOD. This seed percentage can range from 2 to 30%, depending on the waste material tested.

4.4 Sample Temperature

The American Public Health Association (APHA) recommends a solution temperature of 20 ± 1 °C (68 °F) for conducting the BOD test. Obtain this temperature by placing the BODTrak instrument in an appropriate incubator and adjusting the temperature until the solution reaches 20 ± 1 °C. An undercounter BOD Incubator and a combination BOD Incubator/Refrigerator are available (see *PARTS & ACCESSORIES*).

Samples should be cooled to incubation temperature. Seeding of samples with initially high sample temperatures may also be necessary because samples may have insufficient bacteria (see *4.3 Sample Seeding*). Determine the BOD of the seed and the BOD of the sample at the same time.

4.4.1 Other BOD Test Temperatures

The BOD test can be conducted at temperatures other than 20 °C. Tool's* results indicate that the five-day, 20 °C value can be obtained in two and one-half days at 35 °C. Middlebrooks† presents nomographs for converting BOD tests to temperatures other than 20 °C.

4.5 Industrial Wastes

Industrial and chlorinated samples often contain toxic substances and require special considerations when running BOD tests. The presence of toxic substances in the sample will cause decreased BOD values. Either remove the toxic substances or eliminate their effects by diluting the sample.

4.5.1 Chlorine

Low chlorine concentrations may be dissipated by maintaining the sample at room temperature for 1 to 2 hours before testing. Remove the chlorine from samples with high chlorine concentration by adding sodium thiosulfate as described below:

* H. R. Tool, Manometric Measurement of the Biochemical Oxygen Demand, *Water and Sewage Works Journal*, 114; 211-218, 1967.

† E.J. Middlebrooks, A Nomograph for Solution of the BOD Equation, *Water and Sewage Works Journal*, 112; R230, 1965.

1. Add 10 mL of 0.02 N Sulfuric Acid Standard Solution and 10 mL of 100 mg/L Potassium Iodide Solution to a 100-mL portion of sample in a 250-mL erlenmeyer flask.
2. Add three droppers of Starch Indicator Solution and swirl to mix.
3. Titrate from dark blue to colorless with 0.025 N Sodium Thiosulfate Standard Solution.
4. Calculate the amount of Sodium Thiosulfate Standard Solution necessary to dechlorinate the remaining sample:

$$\text{mL of Sodium Thiosulfate} = \frac{(\text{mL used})(\text{mL sample to be dechlorinated})}{100}$$

5. Add the required amount of 0.025 N Sodium Thiosulfate Standard Solution to the sample and mix thoroughly. Wait 10 to 20 minutes before running the BOD test.

4.5.2 Other Toxic Materials

Determine the concentrations of other toxic materials such as phenols, heavy metals, and cyanides.

NOTE: To determine the concentrations of these and other materials, see the Hach "Water Analysis Handbook."

Dilute the sample with distilled water to eliminate the effect of these materials. The correct BOD is obtained when two successive dilutions result in the same sample BOD value.

4.5.3 Seed Acclimatization

Domestic sewage or Polyseed Inoculum can provide seed for most samples. Polyseed Inoculum is ideally suited for domestic and industrial wastewater because it provides a constant seed source and is free of nitrifying microorganisms.

Pour the contents of one polyseed capsule into dilution water to rehydrate (refer to the procedure packaged with the Polyseed). Aerate and stir for 1 hour. Use enough of this solution so that it makes up 10 to 30% of the overall sample volume. The exact percentage of seed must be determined for each sample type.

For more information, *Standard Methods for the Examination of Water and Wastewater, 18th edition* emphasizes the importance of selecting the proper seed for specific wastes.

If the waste sample to be tested contains toxic materials such as phenol, formaldehyde, or other microbic inhibitory agents, use acclimated seed. Acclimate the seed in any non-metal or stainless steel gallon container fitted with an aeration system. Proceed as follows:

1. Aerate domestic sewage for about 24 hours. Allow one hour settling time for heavier materials to settle.
2. After the one hour settling, siphon and discard the top two-thirds of the volume.
3. Refill the container to the original volume with domestic sewage containing 10% of the waste material in question.
4. Repeat steps 1-3, increasing the addition of waste material by 10%. Stop the procedure when 100% waste material has been reached.

4.6 pH Effect

Low BOD test results occur when the pH of a test waste material exceeds the 6-8 range. The operator may maintain this pH to simulate original sample conditions or may adjust the pH to approach neutrality (buffered at pH 7). Neutralize samples containing caustic alkalinity or acidity by using 1.0 N (or weaker) sulfuric acid or sodium hydroxide, respectively.

4.7 Supersaturation

Reduce supersaturated cold samples (containing more than 9 mg/L dissolved oxygen at 20 °C) to saturation. To do so, first bring the sample temperature to about 20 °C. Then partly fill a sample bottle with sample and shake vigorously for two minutes, or aerate with filtered compressed air for two hours.

SECTION 5 MAINTENANCE

5.1 Cleaning the BODTrak Instrument

Use the following methods to clean the BODTrak instrument after each test to assure accuracy of future BOD tests.

5.1.1 Sample Bottles

1. After each test, empty the sample bottles and rinse them several times with hot water.
2. Use a brush and hot soapy water to remove deposits.
3. Residues create a BOD, so be sure to remove all detergents by rinsing the bottles several times with tap water and finally with distilled or demineralized water.

5.1.2 Stir Bars and Seal Cups

1. Rinse the stir bars several times with hot soapy water.
2. Use a brush to remove deposits.
3. Rinse several times with tap water and finally with distilled or demineralized water to remove all detergent.
4. Wash the seal cups in hot soapy water to remove alkali residue.
5. Rinse thoroughly and dry.

SECTION 6 TROUBLESHOOTING

| Problem | Suggestion |
|---|--|
| Incomplete data set | Clear buffer. |
| Negative data points | Check temperature settings. |
| Incorrect data point (>1000) | Re-enter commands (see <i>Table 4</i> on page 14). For example: 1. Select channel (i.e., S1). 2. Type "GA" to start data transfer. |
| Bubbles between tubing and cap | Re-seal with plastic tie-wrap. |
| Inconsistent stirring | Lift bottle and reposition on instrument. |
| Records consistently low or high values | See section 6.1 <i>Adjusting the Calibration</i> . |
| Fan not working | Discontinue use. Contact the Hach Service Department. |

6.1 Adjusting the Calibration

If the instrument records consistently high or low values for the accuracy check in Section 3.3, it may be necessary to adjust the calibration as follows:

1. To enter the calibration mode, all channels must read **END**.
2. Simultaneously press and hold channel numbers 3 and 4. The calibration screen will appear on the display. The screen will show a channel number, the channel's calibration value (Cal Factor), and a current reading (Reading).
3. To change from one channel to the next, press the number for the next desired channel.

- 4. Record all of the factory installed calibration values below before proceeding!** If these values are not recorded at this time they will be lost.

Channel 1 _____ Channel 2 _____ Channel 3 _____

Channel 4 _____ Channel 5 _____ Channel 6 _____

- 5.** After recording all of the current calibration values, press the channel number corresponding to the channel in question.
- 6.** Zero the channel by pressing the channel number several times until the reading value approaches zero. The value will fluctuate slightly from zero.
- 7.** To change the calibration factor, press the < (left) key to decrease the value and press the > (right) key to increase the value.

***NOTE:** If the instrument records low values, decrease the calibration factor. Small changes of $\leq 5\%$ should suffice.*

- 8.** Press the **OFF** key to exit the calibration mode.



GENERAL INFORMATION

At Hach Company, customer service is an important part of every product we make. With that in mind, we have compiled the following information for your convenience.

PARTS & ACCESSORIES

APPARATUS

| Description | Cat. No. |
|---|-----------------|
| BODTrak Instrument, 115/230Vac..... | 26197-00 |
| Bottle, BOD, amber, 6/pkg..... | 7144-21 |
| Bottle, polyethylene, with spigot, 4 L..... | 14868-17 |
| Brush, cylinder, size 2,..... | 687-00 |
| Buret, straight stopcock, Teflon plug, 25 mL..... | 14681-40 |
| Clamp, buret, double..... | 328-00 |
| Computer cable..... | 49672-00 |
| Cylinders, graduated | |
| 10 mL..... | 508-38 |
| 25 mL..... | 508-40 |
| 50 mL..... | 508-41 |
| 100 mL..... | 508-42 |
| 250 mL..... | 508-46 |
| 500 mL..... | 580-49 |
| 1000 mL..... | 508-53 |
| Dispenser cap for 35 g bottle (to be used with Nitrification Inhibitor)..... | 459-01 |
| Flask, erlenmeyer, 500 mL..... | 505-49 |
| Flask, volumetric, 1000 mL..... | 547-53 |
| Funnel, analytical, 65 mm..... | 1083-97 |
| Incubator, undercounter, Model 205, 120V..... | 26162-00 |
| Incubator, undercounter, Model 205, 240V..... | 26162-02 |
| Incubator/Refrigerator, Model 207, 120V..... | 26198-00 |
| Incubator/Refrigerator, Model 207, 240V..... | 26198-02 |
| IncuTrol/2, Temperature Regulator, 115V..... | 2597-00 |
| IncuTrol/2, Temperature Regulator, 220V..... | 2597-02 |
| Manual, BODTrak Instrument..... | 26197-18 |
| Pipet filler..... | 12189-00 |
| Pipet, serological, glass | |
| 1.0 mL..... | 532-35 |
| 10 mL..... | 532-38 |
| Power cord, 18/3 SVT 7.5', 10A-125 Vac | |
| for North American 115 Vac use..... | 18010-00 |
| Power Cord, 8', with Continental European plug for 230 Vac use..... | 46836-00 |
| Power Supply..... | 26249-00 |

PARTS & ACCESSORIES, continued

| | |
|--------------------------------------|----------|
| Sampler, sewage | 427-00 |
| Seal Cup | 10977-52 |
| Software, Data Capture Package | 49665-00 |
| Stir Bar, magnetic | 10764-16 |
| Support Stand, buret | 329-00 |
| Thermometer, -20 to 110 °C..... | 566-01 |
| Water Still, 240V | 14867-00 |

REAGENTS

| Description | Cat. No. |
|---|-----------------|
| BOD Nutrient Buffer Pillows, for preparing 3 L, 25/pkg..... | 14861-98 |
| BOD Nutrient Buffer Pillows, for preparing 300 mL, 50/pkg..... | 14160-66 |
| Buffer Solution, phosphate type, pH 7.2, 1000 mL | 431-53 |
| Calcium Chloride Solution | 428-16 |
| Ferric Chloride Solution | 429-16 |
| Magnesium Sulfate Solution..... | 430-16 |
| Chromic Acid Cleaning Solution, 500 mL..... | 1233-49 |
| Grease, Stopcock, tube, 75g | 562-75 |
| Lithium Hydroxide, Powder Pillows, 100/pkg..... | 14163-69 |
| Nitrification Inhibitor, 35 g | 2533-35 |
| Polyseed Inoculum, pkg/50 | 24712-00 |
| Potassium Iodide Solution, 100 g/L, 500 mL..... | 12289-49 |
| Potassium Permanganate, 454 g | 168-01 |
| Sodium Hydroxide ACS Pellets, 500 g | 187-34 |
| Sodium Hydroxide Standard Solution, 1.0 N, 900 mL | 1045-53 |
| Sodium Sulfite Anhydrous, ACS, 454 g | 195-01 |
| Sodium Thiosulfate Standard Solution, 0.025 N, 1000 mL | 352-53 |
| Starch Indicator Solution, dropping bottle, 100 mL MDB | 349-32 |
| Sulfuric Acid, ACS | |
| 500 mL..... | 979-49 |
| 0.02 N Standard Solution, 1000 mL | 203-53 |
| 1.0 N Standard Solution, 1000 mL | 1270-53 |
| Voluette Ampule Standard for BOD, 3000 mg/L for manometric, 10-mL/ampule, 16 ampules | 14866-10 |

HOW TO ORDER

By Phone:

6:00 a.m. to 5:00 p.m. MST

Monday through Friday

800-227-HACH (800-227-4224)

By Mail:

Hach Company

P.O. Box 389

Loveland, Colorado 80539 U.S.A.

By Telex:

160840 (Hach Loveland)

By FAX:

970-669-2932 (Hach Loveland)

Information Required

- Hach account number (if available)
- Billing address
- Shipping address
- Your name and phone number
- Purchase order number
- Catalog number
- Brief description or model number
- Quantity

HOW TO ORDER, continued

Call or write for free quotations.

Outside the United States

Hach maintains a network of dealers and distributors throughout the world.

In Europe, Mediterranean Africa, and the Middle East, customers can contact their local distributor or obtain help from:

Hach Europe, S.A./N.V.

Chaussée de Namur, 1
B-5150 Floriffoux (Namur), Belgium
Telephone: (32) (81)44.71.71
FAX: (32) (81)44.13.00

In Canada:

Hach Sales and Service Canada Ltd.

1313 Border Street, Unit 34
Winnipeg, Manitoba R3H 0X4
Telephone: (204) 632-5598
FAX: (204) 694-5134

In other areas, obtain assistance from a nearby Hach Distributor or:

Hach Company World Headquarters

P.O. Box 389
Loveland, Colorado, U.S.A. 80539-0389
Telephone: (970) 669-3050
FAX: (970) 669-2932

REPAIR SERVICE

Authorization must be obtained from Hach Company before sending any item for repair. Please contact the Hach Service Center serving your location.

In the United States:

Hach Company
100 Dayton Ave.
Ames, Iowa 50010
800-227-4224 (USA only)
Phone: (515) 232-2533
FAX: (515) 232-1276

In Canada:

Hach Sales & Service Canada Ltd.
1313 Border Street, Unit 34
Winnipeg, Manitoba
R3H 0X4
800-665-7635 (Canada only)
Telephone: (204) 632-5598
FAX: (204) 694-5134

In Latin America, the Caribbean, the Far East, the Indian Subcontinent, Africa (except Mediterranean Africa) or Pacific Basin:

Hach Company World Headquarters,
P.O. Box 389
Loveland, Colorado 80539 U.S.A.
Telephone (970) 669-3050
FAX: (970) 669-2932

In Europe, the Middle East, or in Mediterranean Africa:

Hach Europe, S.A./N.V.
Chaussée de Namur, 1
B-5150 Floriffoux (Namur), Belgium
Telephone: (32) (81) 44.71.71
FAX: (32) (81) 44.13.00

WARRANTY

Hach warrants this instrument against defective materials and workmanship for twelve months from the date of shipment. This warranty does not apply to limited life components such as batteries or sensing membrane modules. Hach's terms and conditions of sale are printed on the back of the invoice.

CLAIMS

We take extreme care to fill and pack orders properly. If errors or damages do occur, report shipping damage to the carrier immediately and contact the Hach Customer Service Department in Loveland, Colorado as soon as possible (always within two weeks of receipt).

The toll-free number is 800-227-4224.

RETURN OF ITEMS

Authorization must be obtained from Hach Company before returning items for any reason. For credit or replacement, call toll-free 800-227-4224.



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FOR TECHNICAL ASSISTANCE, PRICE INFORMATION AND ORDERING
In the U.S.A. - Call **800-227-4224 toll-free for more information.**
Outside the U.S.A. - **Contact the Hach office or distributor serving you.**

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